

Statement

Dear business partners and friends,

At Dethlefsen & Balk, the health, safety and well-being of our customers, friends and community is always our top priority. Like you, we have been continually monitoring the developments concerning the COVID-19 virus. We are committed to providing excellent service to our clients and have plans in place to enable us to continue to do so also during these challenging and evolving times.

The following measures have been implemented and are being strictly monitored at our headquarters in Hamburg, Germany, our warehouse in Aurora, IL and our office in Chicago.

- In accordance with the CDC guidelines (<https://www.cdc.gov>) and WHO (<https://www.who.int>), we are encouraging our team, visitors, and others to take preventing measures to minimize the spread of infection, including frequent hand washing and disinfecting of workspaces on a regular basis.
- Modifications to tasting procedures
- Restriction of business travels to regions/countries of risk.
- Request to avoid personal travel plans to high risk areas.
- Our team members are asked to stay home if they are sick and practice safe social distancing measures.
- Configurations which permit our team to work remotely.

We hope that these measures will help all of us to stay safe and healthy.

Presently we have adequate stock and can guarantee a consistent supply of products. We can, however, not rule out that a supply shortage on some products may occur. Should you have any questions or concerns regarding this issue, please do not hesitate to contact us.

Thank you for being the best part of Dethlefsen & Balk and please take care of yourself and your families.

Dethlefsen & Balk, Inc.
March 17, 2020